

First Medical Group

It is a company with years of professional experience in delivering a wide range of high quality medical services, to companies that provide the benefits of medical insurance to their employees.



*Our aim is saving
people's lives*



Serving your health with excellence

Medical Evacuation

F.M.G is a comprehensive provider of emergency & routine (non-emergency) Medevac.

Providing customer access to our alarm centre's hotline, staffed by certified medical professionals, experienced in handling emergency situations with round the clock availability.

This service includes:

Air evacuation

Local & international air medical transportation utilities, from fixed-wing aircrafts (based in Tripoli), to helicopters (based in Tripoli, or at the sites nearest airport) that can land anywhere given its exact G.P.S coordinates.

Our aircrafts are all according to the Civil Aviation Authority (C.A.A.) requirements.

They are:

- Fully equipped with all the life saving & emergency equipment necessary to stabilize patients.
- Fully compliant with the European aviation standards.
- Libyan registered & have the necessary permits to cross & land at military & police areas, thus, reducing flight distance & extending its versatility.

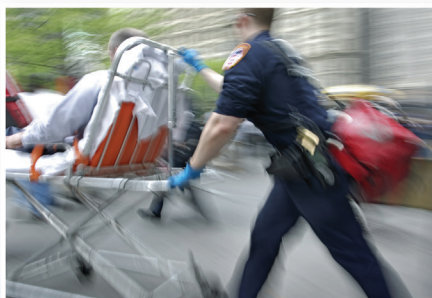
According to the needs of transportation, professional medical escort in the form of, paramedics, medics, nurses, physicians, cardiologists or orthopaedic surgeons, can be arranged.

This service provides the necessary measures & logistics for medical repatriation when in need (including those of human remains, or the deceased) with careful handling of all required paper work & arrangements.



Ground evacuation

Providing immediate transportation from the site of incidence to the closest of our medical care network, offering ground ambulances from & to hospitals & aircrafts (in case of air transportation), driven by adept drivers, with trained medical practitioners & equipped with the proper emergency kits & life-saving equipment.



Onsite Healthcare & Medical Support

With the years of professional experience it has, in delivering quality medical care, fostering an emergency medical program service & with the focus on the delivery of medical services in remote locations, F.M.G grants your organization the means to offer your employees a range of onsite health & medical support of their comfort, including:



Medical staffing

We provide you with the proper medical staffing for your work site, be it remotely isolated (as oil exploration & drilling sites), an office building or any other place with limitations or absence of medical supplies.

We choose our staff carefully, aiming to deliver you the quality medicine you deserve, during routine, urgent & emergent times, to ensure your employees safety in any case of incidence.

We also provide you with the training staff to train your employees on basic life support & any other training module as needed.



Mobile & stationary field clinics

This service is of great importance & value in remote areas where getting to a medical center is out of the question.

We can provide you with completely mobile or even stationary field clinics for you use at remote locations (with the onsite clinic management), made to specifically to withstand different climatic & natural changes, and potent for long distance transportation.

Those clinics are meant to offer primary care, laboratory & diagnostic care, & round the clock emergency care, designed to have at least, one examination room, one observation room, pharmaceutical storage room, a w.c. & an accommodations room for the staff.



Onsite clinic management

Maintaining an efficient service provision on your work site can be a handful in the absence of the right people, & so we provide you with adept management resources both of human & expertise types, to ensure the desirable stability of work flow, particularly in remote locations, where skilful management planning, continuous oversight & checking are required to accomplish such service.

Topside support

With the choice to contact and coordinate with our alarm centre, we make sure that our members on your work site & the work site itself are always fully supported, providing ambulance care & ongoing restock of your supplies & pharmaceuticals with routine maintenance of the medical equipment, gadgets & disposables, ensuring a constant first rate service provision that they deserve.

Also, with having access to our alarm centre's hotline, at anytime needed, helps facilitate, direct & assists the efficiency of our provided services, where assistance & the programming of a medically coordinated response are needed; a service where telemedicine option is of great benefits.

Since human resources are really the core of this service, we pay our full attention into handpicking our staff carefully; to guarantee the level of safety we're putting our members' lives into.

Medical site survey

We provide this service knowing its importance as a stepping stone for achieving a proper set of precautionary measures & the required onsite medical management needed.

The purpose of this service is to identify hazardous risks, in the work place, insuring the presence of a best In-work risk control policy for every employee's safety, also assessing living & dining quarters & evaluating the local resources on site (including medical centers, physicians & aero-medical resources), checking the emergency procedures & evacuation plans, providing the photographs & maps of the site & its medical facilities, to make an after inspection summary of recommendations.

Medical Coordination Program

The medical coordination program is the process by which all our services are aligned in a single performance plan of procedures to follow through with. Coordinating such a plan has proven to be most effective & time efficient when providing services or in case of an uprising crisis & when emergency evacuations are needed.

We provide health coordination program especially for expatriate employees and their families, this program is provided to our clients through "medical memberships", which provides you with 24/7 medical assistance following an insistent protocol for a complete support system. The contents of this program are designed to work closely & collaboratively.

This program includes:



F.M.G's Tripoli clinic

Knowing how inconvenient settling in a new environment is, we hope to accommodate the expatriate families settling here in Libya, providing them with insured family practice care for their comfort.

Being the most advanced of our group's clinics, it is fully equipped with the facilities needed to stabilize critical cases, before arranging for their transport and evacuation, in addition to having an international standard pharmacy, an up to date Intensive Care Unit, with laboratory & diagnostic services, also having X-ray & ultrasound imaging, providing surgical, dental, physiotherapy and counseling services. The clinic is fully functional round the clock, operated by doctors, specialists and nurses.

The alarm center

Our alarm center, (which is part of our health institute), is the heart of this institute as it is the main link to most of our provided services, working round the clock (24/7), with a capable staff of experts in dealing with emergency situations, providing rapid, efficient, well-organized proper responses (the right responses at the right time), as well as Medevac logistics personnel. Our alarm center is well adept in providing assistance & can guide you through cases of emergency before taking the right measures.

It provides these services that include but, are not limited to the following:

- Deploying an Ambulance & making the necessary arrangements to take patients to the nearest hospital or clinic 24/7.
- Providing 24/7 medical information, advice and reassurance.
- Giving access to F.M.G affiliates & network providers (most of the specialized centers are located in Tripoli).
- Coordinating the evacuation of patients to centers of medical excellence or, if need be, repatriating them (international Medevac).
- Arranging for the repatriation of human remains in the event of fatality.
- Coordinating with your insurance company.



The medical coordinator

F.M.G offers you the service of coordination, sending in an adept medical coordinator. A doctor with outstanding excellence in accidents, having long experience in emergencies & trauma, (certified with (BLS,ATLS,ACLS), also trained for firefighting, dealing with H2S conditions, burns, nutritional health & capable of being a first-aid trainer), potent for working in harsh conditions (e.g. desert locations). All our coordinated services (provided by the medical coordinator) are according to international, local & F.M.G. laws and regulations, having obtained the proper licensing & registration certificates, to be performing such services in Libya.

Our services are well up to the international standards.

Network care providers

We have a chain of specialized centers, both nationally & internationally, as our affiliated care providers, who are capable of handling any medical requirements & cases, each suited best with its specialty.



Occupational Healthcare

Because the specialty of occupational & environmental medicine may not be developed in the area of your work site or at your organization for that matter, our physicians, consultants & experts in the field, will help you organize & make a sound safety & health policies suited to your occupation, & help you oversee its implementation.

This service includes:

- Health promotion.
- Hygiene, Dietitians & Nutritional health.
- Preventive procedures & preventive medicine.
- Environmental medicine.
- Emergencies.
- Medical advice for companies' health policies.

Training

Local as well as expatriate employees & business travelers, located in remote or urban settings maybe faced with a personal medical emergency, or even the need to assist a coworker in distress. Regardless to their line of work, we offer a variety of medical courses, tailored for both medical & non-medical personnel, being at the level of international & local standards.

Our training service is offered as a single course or a set of courses as part of a whole training program & can be obtained with ease, as we provide those courses at our training center or to your requests, at your facilities. We can also customize the training modules, to best suit your occupation, environment & work regimen.

Training modules

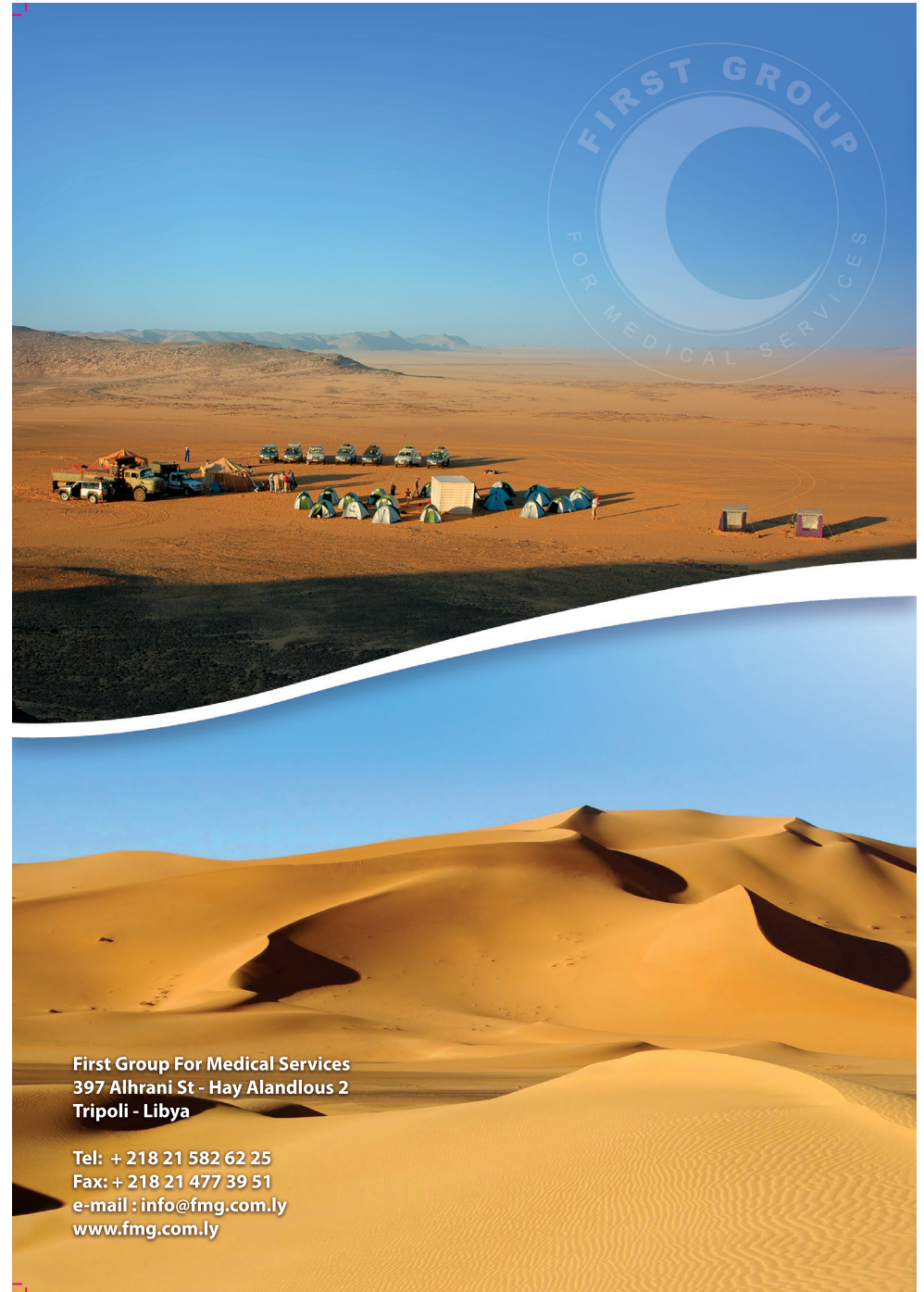
An example of our training modules

- Basic first aid & CPR
- Basic first aid & CPR support.
- Victim assessment.
- Vital signs assessment.
- Medical communication skills.
- Medical skills: (Introduction/Advanced) in trauma patients, heat & cold patients emergencies and also for infectious diseases.

Country health profile

This is a seminar offered by First Group, which provides an in-depth review of healthcare infrastructure in Libya. It includes the following topics:

- Emergency medical evacuation.
- Health requirements.
- Current health concerns, risks & travel immunization.
- Strategies for staying healthy.
- Blood transfusion guidelines for international travelers.
- Medical referrals.



First Group For Medical Services
397 Alhrani St - Hay Alandlous 2
Tripoli - Libya

Tel: + 218 21 582 62 25
Fax: + 218 21 477 39 51
e-mail : info@fmg.com.ly
www.fmg.com.ly